

Real-Time ADT Alerts to Improve Care Coordination and Outcomes Powered by Pings™

Bamboo Health's Pings solution delivers real-time admission, discharge and transfer (ADT) notifications across hospitals, emergency departments and post-acute care facilities. Pings offers provider organizations and health plans visibility to reduce avoidable utilization, improve care coordination and succeed under value-based care models. Seamlessly embedded in existing workflows or accessed via web and mobile interfaces, Pings supports a broad range of provider types and care teams.

Real-World Results with Pings



A physician-owned and directed medical organization increased Transitional Care Management follow-ups by 500% during the early months of the COVID-19 pandemic.



A primary care association reduced total patient episodes by 20% and emergency episodes by 15% within a few months.



A risk-based group improved post-discharge visit completion rates by 250% in one quarter.



A home health and hospice provider generated \$400,000+ in additional revenue in 5 months using Pings for discharge follow-up.



A skilled nursing facility shortened Medicare Advantage length of stay (LOS) by 3–5 days and cut readmissions by 6%.



“Bamboo Health’s network of acute and post-acute healthcare organizations across North Carolina and the country makes them a natural ally to help us better coordinate care for our patients no matter where they seek care. Now our care managers and providers will be alerted at the point of care so they can intervene. It also allows us to focus additional resources on patients that need the most support and, in the process, reduce time and burnout for our care teams.”

— **Dr. Theresa Amerson**, CMO of Population Health at WakeMed



Additional Impact



An ACO reduced average LOS from 25 to 21 days, saving \$680,000 in one year.



An independent family practice improved hospital follow-up rates from 1.65% to 90%, and ED follow-ups from 26% to 80% within a year.



Pings clients in the 2020 Medicare Shared Savings Program generated over \$1B in shared savings with an average quality score of 97.7%.



A provider network lowered its 30-day readmission rate by 24.7% and reduced network LOS by 27.5%.



Bamboo Health operates entirely within the privacy and security requirements set forth with HIPAA, including the encryption of all data in transit and at rest. Pings is also HITRUST CSF® Certified, meeting industry-defined standards when it comes to managing risk.

Learn more at bamboohealth.com/pings or contact us at bamboohealth.com/contact