Bamboo ❁ Health

# Bamboo Bridge®: Your Real-Time Care Companion

## Transforming Behavioral Health Outcomes for High-Cost, High-Need Populations

Identify and engage individuals during pivotal moments with behavioral healthcare navigators and real-time insights. Navigate individuals experiencing behavioral health challenges to timely, personalized care for improved clinical and financial outcomes while easing workforce burdens.

**Bamboo Bridge**®
A BAMBOO HEALTH SOLUTION

# Navigate Individuals to Behavioral Healthcare

Meet the rising behavioral health demands with streamlined care support that addresses both physical and behavioral health.

## 53%
increase in behavioral health demand projected over the next decade[1]

## 67.4M
Medicare beneficiaries with 20-30% facing behavioral health needs[2]

## 65%
of overdose deaths had a potential intervention opportunity[3]

## 5
or less mental health providers are available for every 1,000 patients[4]

### Efficiently Allocate Resources

Direct individuals to the most appropriate care with the timely support of Bamboo Health care navigators, decreasing total cost of care by improving readmission rates, length of stay and emergency department (ED) and inpatient utilization.

# Drive Measurable Clinical & Financial Outcomes

Optimize your care delivery with enhanced quality scores and reimbursement accuracy under value-based care models.

## 2.8-6.2x
higher costs for high-need individuals with behavioral health conditions[5]

## 25%
higher risk of any hospital use for individuals with diabetes and serious mental illness (SMI)[6]

## 50%
of frequent ED users have a mental health diagnosis[7]

### Improve Performance for Quality Measures

Improve Follow-Up After Hospitalization (FUH), Follow-Up After Emergency Department Visit for Mental Illness (FUM), Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions (FMC) and Plan All-Cause Readmissions (PCR) through the use of care navigators and real-time data.

# Ease Workforce Burdens

Reduce administrative and clinical strains by integrating Bamboo Bridge seamlessly into your existing systems. Leverage Bamboo Health's **qualified care navigators** to support your team without additional full-time employees.

## $42.5B
increase in labor costs for hospitals[8]

## 46%
of physicians believe decreasing administrative burden would be the most effective intervention in reducing burnout[9]

## 40%
of hospitals total expenses are dedicated to administrative costs[10]

**Unify Workflows and Increase Provider Capacity**

Alleviate administrative burden by seamlessly connecting care navigators into clinical workflows. By managing care transitions and guiding individuals to the right services at the right time, navigators reduce avoidable ED and inpatient utilization, free up clinical capacity and allow providers to stay focused on delivering high-quality care.

# Achieve Actionable Results

Close the gap between physical and behavioral health with data-driven insights and higher engagement. Compared to virtually 0% follow-up engagement prior, the Bamboo Bridge pilot achieved:

## 50%
engagement rate for behavioral health patients

## 45%
appointment scheduling and 20% visit attendance

## Optimized
the risk-adjustment factor (RAF) for Medicare Advantage members with specific coding and documentation support

> "We've seen a significant uptick in our in-house referrals with Bamboo Bridge and a higher proportion of referrals are staying in-house relative to outside our system."
>
> - Ryan Graham, VP of Practice Operations & VBC, Privia Medical Group - Georgia

# Improve Follow-Up Measures with Bamboo Bridge

**1 Identify**

individuals in need early through admission, discharge and transfer data, as well as clinician referrals via an EHR-embedded button.

**2 Engage**

the impacted individual via email, texts and/or calls.

**3 Assess**

the comprehensive scope of needs focused on acuity of behavioral and physical health challenges, social needs assessment and medication review.

**4 Triage**

to determine the appropriate level of physical and behavioral healthcare treatment.

**5 Schedule**

assessment or treatment within seven days and connect to social services as needed.

**6 Promote Attendance**

by proactively communicating with the individual leading up to the appointment to maximize the probability of attendance.

**7 Follow Up**

after appointment visits with check-ins to ensure that the provider meets the individual's needs and closes the loop with the referring clinician.

## Build A Bridge to Better Outcomes

**bamboohealth.com/BambooBridge**

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# References

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